

Cancellation Policy

Invoices must be paid six weeks prior to visit date, or immediately if this date is booked less than 6 weeks in advance. Your visit date may not be held if these conditions are not met.

Cancellations giving less than four weeks' notice will need to be paid for in full, as will not turning up for the visit.

If for some reason you need to change the date of your visit, we will endeavour to find you a suitable alternative, provided at least four weeks' notice is given to enable us to offer the date to another school.

If, due to unavoidable circumstances, you are unable to attend on the day, or are likely to be delayed, please notify the teacher, Robyn Stern, immediately. The mobile number is 07305 146008. Please also email bookings@fobec.org.uk.